



2019-2020 RAM Truck UAM Radio Uconnect 4 with 8.4-Inch DisplayC-BDLUAM*****

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WHAT'S INCLUDED

8.4-inch UAM Infotainment System (C-UAM-DT) Factory Replacement Bezel (C-BEZUAM-DT)
Factory Replacement Instrument Panel (C-PANUAM-DTX9)

TOOLS NEEDED

Torque T20 Screwdriver

Torque T15 Screwdriver

Panel Removal Tools (Optional)

INSTALLATION

(Scan the QR code below using your smartphone camera for a full tutorial video)

Remove existing radio.

Remove the two screws on top of your bezel to remove the bezel, instrument panel, and screen. Disconnect any wires, noting where they are connected.

Remove & replace your lower panel controls.

Remove the two T15 screws to swap your existing controls onto your new instrument panel.

Install your new Infotainment system.

Simply reconnect all of the existing wires and you're done!

FAQs

I am having difficulty getting Apple CarPlay and/or Android Auto to work.

Make sure that you have replaced your original USB hub with the new one provided and connected the V1 Power Harness and mini USB cable correctly (see installation instructions and the video linked in the QR code below). Make sure your phone is charging to verify that the hub is properly installed. If it is charging, please try re-installing the media hub sent with your purchase. If it doesn't solve the issue, please make sure you are using the factory charging cable sent with the phone. Most aftermarket charging cables will cause issues. Please test using at least two different cables and phones. Delete all history of vehicles paired with your phone and from the radio. Turn off the vehicle and wait about 30 seconds to start your car. Then try pairing again.

Each radio is different however, your vehicle may require for you to enable "Smartphone Device Mirroring". To enable the option on your radio please perform the steps in one or two ways:

1) Select the Phone icon > Pairing> Smartphone Projection Manager> Smartphone Device Mirroring

2) Select Apps Icon > Projection Manager> Smartphone Device Mirroring

Make sure that your phone is enabled as well.

Go to Settings > General > CarPlay.

How do I enable Sirius Guardian or Wifi capabilities?

Customers who are currently subscribed to the paid subscription of UConnect Access® will forfeit this feature by upgrading to the new UConnect 4 system. At this time, it is extremely rare that Sirius Guardian will allow for a retrofit.

My Infotainment system is hot to the touch! Is this normal?

Absolutely. This is normal and will not affect the operation or life of the radio. This Infotainment system is made out of automotive-grade materials that are designed to function in abnormal weather patterns/conditions.

My radio doesn't turn off after the vehicle is turned off.

There is a delay in powering down the radio built into the software. The default setting is 45 seconds after the key is removed and the door is locked. You can change this delay to zero seconds in the radio settings.

I'm having issues with climate control.

Please use the link below to submit a ticket to our Customer Support Department.

Scan the QR code below using your smartphone for a full tutorial video:

If you have any further questions or require any technical support, please submit a ticket at:

desk.zoho.com/portal/infotainment/newticket

Want to help?

Installation Instructions: We are frequently looking for customers to assist us with improving our installation instructions.

If you have a suggestion please let our technical support department know so the changes can be made quickly.

Installation Video: Many of our customers are willing and able to shoot a DIY installation video for us. If you're interested in assisting future Infotainment.com customers with installation techniques please let our technical support department know.